

## //RETURNS

YOUR ORDER SUMMARY		
DELIVERY DATE:	ORDER/RECEIPT NUMBER:*	CUSTOMER NAME:
CUSTOMER EMAIL ADDRESS:		CUSTOMER TEL NO:

QTY	PRODUCT NAME	SIZE	REASON CODE	REASON FOR REFUND
				1. Looks different to image on the site.
				2. Ordered more than one size.
				3. Arrived too late.
				4. Poor quality/faulty.
				5. Doesn't fit.
				6. Doesn't suit me.
				7. Incorrect item received.
				8. Parcel damaged.

### Merchandise Delivery and Returns Note

**Merchandise can only be returned for refund.** Please fill in the form in and send back to us with the items. Please follow the below steps within 14 days of receiving your delivery:

1. Fill in the relevant order information above, selecting a reason code against your return.
2. Returns can take 14 working days to be processed. It is very important you enclose this form with your parcel to enable us to process your return.
3. Please return your order via a signed for service.

**For more information please contact [customerservice@crosstown.co.uk](mailto:customerservice@crosstown.co.uk) or visit [www.crosstowndoughnuts.com/returns](http://www.crosstowndoughnuts.com/returns) for the full returns policy.**

\*Receipt number can be found on your digital receipt (sent via email), just below the time and date of the order.

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<p style="text-align: center;"><b>CROSSTOWN</b> CROSSTOWN RETURNS UNIT 8 LINFORD BUSINESS ESTATE, 2 LINFORD STREET, SW8 4AB 020 7360 5790</p> <p style="text-align: center;">RETURNED GOODS <u>PLEASE NOTE: THIS IS NOT A PRE-PAID LABEL</u></p>
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